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a **YEAR** ago
EVERY **THING** **WAS** **DIFFERENT**

ABOUT US

OUR MISSION

To be a dynamic community organisation that provides innovative youth accommodation, programs and services that support young people to become independent and inspire social change in the community.



OUR VALUES

INDIVIDUALITY

We believe in the individuality and dignity of young people and their families by working with our clients individual needs and requirements

INDEPENDENCE & EMPOWERMENT

We foster the independence and empowerment of our young people and their families through motivation, education, and choice.

GROWTH

We appreciate the knowledge and expertise of our staff and management committee and offer opportunities for growth through professional development and training.

COOPERATION

We believe in the building of strong cooperative partnerships within the wider community resulting in great outcomes for young people and their families.

COMMUNICATION

We believe in the importance of communication amongst our teams, clients, management committee, other organisations, and the broader community.

EQUITY & RESPECT

We believe in equity and recognise that all people have the right to be treated fairly, respectfully, and justly. This belief underpins all our endeavours.

CHANGE,
GROW

A small, simple line drawing of a plant with two leaves and a small stem, positioned below the word 'CHANGE'.

OUR TEAM

This year our team has grown and changed. While we have said goodbye to some valued team members, we have eagerly welcomed new members. Each person involved in the association contributes valuable experience, personality and unique skill sets.

OUR MANAGEMENT COMMITTEE

Damien Holmes - Chairperson
Jeffrey Pringle - Treasurer
Linda Buck - Secretary
Clare Cochrane - Member

OUR EMPLOYEES

Amanda Skinner	Manager
Tracey Lane	Operations Supervisor
Lisa Hammond	Property Administration Officer
Lucy Brunker	Administration Support Officer
Shanelle Richards	Administration Support Officer
Gemma Penfold	Administration Support Officer
Corinne Bailey	Youth Worker
Paul Malcolm	Youth Worker
Kirsti Neave	Youth Worker
Donna Mura	Youth Worker
John Kelly	Youth Worker
Matthew Jarden	Youth Worker
Jackirra Braico	Youth Worker



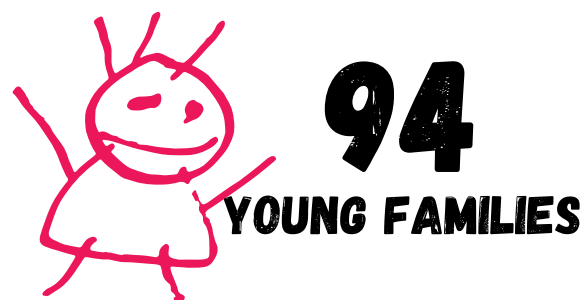
OUR YEAR

2019 – 2020 FINANCIAL YEAR



A large number of young people were unable to be assisted due to limited housing stock with many continuing to sleep rough, in over crowded accommodation or at risk in our community.

During the year, there has been an increasing number of young women who are pregnant or with young children. While some have support or a partner many are facing barriers unique to single mothers.



Our contractual commitment is to provide a total of **8 032** nights of temporary supported accommodation. Through careful management and by utilising all resources we were able to exceed this expectation.

This includes **23 Young people** who were housed in our accommodation for **6 months (182 days) or more**. The biggest barrier to exiting crisis accommodation is the shortage of secure, long-term options.

*excludes stays of less than 14 days



CHAIR PERSON'S REPORT

DAMIEN HOLMES
CHAIRPERSON

2020 – WHAT A YEAR IT WAS!

Now stating the obvious, COVID-19 changed the landscape we live in, work in and play in for ever. But one thing it didn't change was our organisations resilience and dedication to supporting our clients, even in a pandemic.

Whilst this year we were challenged by the pandemic, such a debilitating word, we have come through the year in flying colours. Call me a little biased of course!

Amanda has done a wonderful job in maneuvering the organisations operations through this period, and a huge thanks to all the staff for adapting selflessly into the COVID mode of working.

Thanks to all of the staff for their wonderful support and hard work during this year, which felt like 5. We are proud of the work you do and how well you represent the organisation.

However, what stands out most for me, is the genuine passion for our clients. This can't be taught or trained, its innate, and our team has it in spades!!

Upon reflection, I thought we achieved a lot under difficult circumstance, we continued our focus on governance, significantly improved our KPI's, in the process of finalising a new webpage, and employed new staff. But more importantly, where to next! With our lease up in early 2021, we are relocating. Location yet to be disclosed as we are currently in the final stages of negotiations, and I expect we will be able to announce at our AGM.

Before signing off, I wanted to take this opportunity to thank a very special person. Linda Buck, our longest current serving committee member has resigned just recently. Linda has been an amazing support for me and the committee (still is), and I know that I would not have been able to have done justice to this role without her. Linda you have been undoubtedly played a large part in the organisation's history and success, 95% of what you have done is unseen and often unnoticed. Not today!! Thanks Linda, in my mind a Sharehouse Legend.....

This being my final report. I would like to thank Clare and Jeff, our remaining committee members; Amanda, Tracey, and the team for all their efforts and support over the 4+ years I have been on the committee!

Keep doing what is right, keep doing it the right way and you will forever do right by the organisation and our community!!

Thanks Sharehouse for the wonderful ride and great memories, certainly a time of my life I will never forget!



MANAGERS REPORT

AMANDA SKINNER
MANAGER

THE END OF AN ERA

2020 has been a year like no other with challenges beyond anything we could have imagined. I don't want to get bogged down in the on-going implications COVID has presented. However, I do want to acknowledge and praise the efforts of our team and management committee. In what has been one of the most difficult years, you have all pulled together, adapted, and worked tirelessly to ensure our young people are at the forefront in everything we do.

One of the biggest adjustments for the team was continuing our service delivery from our home offices during a global pandemic. While the concept of working from home presented many challenges, the team shone with self motivation and dedication. The months following our state-wide lockdown saw split teams across our Riverway and main offices, hand sanitiser and social distancing becoming the new normal.

COVID aside, we have experienced many changes as an organisation this year. Operationally, we have worked to build our internal capability by focusing on compliance, performance and process while implementing new HR and property management systems and more recently a new organisation website. This work will persist in the years to come, as we adopt a culture of continuous improvement to enhance our service delivery and ultimately the outcomes and experiences for our young people.

2020 has also seen some changes and expansion for our team. Unfortunately, our Chair, Damien Holmes, and our Secretary, Linda Buck, have both made the decision to move on from our management committee for personal reasons. A huge thank-you goes out to both of these extraordinary members for their time and dedication to Sharehouse over the years, you will both be missed and we wish you all the best in your future endeavours.

Finally, with a renewed focus on Mobile support, two of our youth workers, John and Donna are now dedicated to helping young people outside our crisis accommodation. Through case management, the mobile support team helps young people either find stable, long-term housing or sustain their current living arrangement. This change, coupled with fare-welling some valued team members has allowed us to welcome Matt, Jackirra and Gemma.

What will 2021 bring for Sharehouse?

It is envisioned that 2021 will be another big year for Sharehouse Youth Programs Inc. In January, we will hold our first Management Committee meeting with our new members and Clare at the helm, which will coincidentally be the last meeting at Housing Connections.

In February, Sharehouse will be moving to our new home at 260 Ross River Road. This new space will feature a custom fit out and includes a area dedicated to our clients that will pave the way for the introduction of additional services, extended case management and growth over the next 7 years.

TREASURER'S REPORT

JEFFREY PRINGLE
TREASURER

The Financial affairs of Sharehouse have been monitored by the Management Committee throughout the current financial year and as the Audit Report indicates, Sharehouse Youth Programs Inc continues to maintain a healthy operating position

Summary of Audit Report

The 2019/2020 financial audit of Sharehouse Youth Programs Inc was prepared by Jessups Accountants & Business Advisors who will continue in this role.

In the opinion of the Management Committee:

- a) The accompanying accounts of the Association are properly drawn up so as to present fairly the financial position of the Association at 30 June 2020 and its results and cash flows for the year then ended in accordance with the applicable Australian Accounting Standards and the provisions of the Corporations Law.
- b) The report indicates that Sharehouse Youth Programs Inc is in a strong financial position and has the necessary funds to pay its debts as and when they fall due.

Jeffrey Pringle
Treasurer
AS AT 30 JUNE 2020



There are two ways to be happy:
change the situation
or change your mindset.

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