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SHAREHOUSE YOUTH PROGRAMS INC

# ANNUAL REPORT 2022



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# A WORD FROM OUR CHAIRPERSON

There is no doubt that housing has become more difficult for people to access, especially affordable and appropriate housing. For many young people with little or no references, low incomes and their individual barriers, trying to hurdle the application processes of the private rental market and social housing systems, for many it is almost impossible to navigate alone.

Fortunately, this need is recognised within government and we have been in receipt of funding to support young people who are homeless or at risk of homelessness for 40 years. Sharehouse now has a range of pathways and methods that we use to assist some of the young people in more vulnerable situations with understanding, information and practical support to meet their housing needs.

I would like to acknowledge our team including our hands on Youth Workers who aren't afraid to pick up a couch or go into someone's home and discuss some of the difficult topics, our management team who are the back bone of the service, doing tasks like pay roll and reporting to funders and then to our management committee who provide the structural support that meets the needs of accountability to government and our community.

We have seen changes in staff and management committee members and I would like to recognise the work done by all the outgoing team members, thank you. I also want to thank the dedicated and consistent team members, many of which are here at our AGM and the newer members of our team who have already influenced the further evolution of Sharehouse's culture.

This year we have put in place reviews and updates to our Policies and Procedures across the organisation, we have had a day of reviewing and updating our Strategic Plan which we hope to have out by the end of the calendar year and we go into the new calendar year with our service review and negotiations of our next service agreement with the Department of Housing and Public Works fast approaching.

A final thank you to the funders for their ongoing support of our programs, the Department of Communities, Housing and Digital Economy, Department of Employment, Small Business and Training, regular donations from OzHarvest and The Good Box.

**JENNY KING**  
CHAIRPERSON



## ABOUT US

Sharehouse Youth Programs, a not for-profit community based organisation, has been providing accommodation, assistance and support to young people in Townsville, Queensland since 1983.

### MISSION

Empowering young people towards independence

### VISION

To be a dynamic community organisation that provides innovative youth accommodation programs and services that support young people to become independent and inspire social change in the community

### VALUES

Individuality  
Growth  
Communication  
Independence & Empowerment  
Cooperation  
Equity & Respect

# OUR PEOPLE

## *Management Committee*

### **Chairperson**

Jenny King

Clare Cochrane (resigned )

### **Treasurer**

Jeffrey Pringle

### **Secretary**

Jesse Gillard (resigned July 22)

Cherie McLaughlin (resigned)

### **Members**

Ray Kent

Letitia Murgha

Danielle Smallacombe

Debra Robinson (resigned)

## *Staff*

### **Manager**

Lisa

### **Team Leader SHS**

Debra

### **Property Administration Manager**

Carol-lea

### **Program Facilitator**

Janine

### **Youth Support Workers**

Donna

Jackirra

Jayne

John

Matthew

### **Administration Assistant (Property trainee)**

Georgia



# GOOD NEWS STORY



*"I am so glad I came to Step into Success. I enjoyed being able to do tasks at my own pace, with some help from others. Going new places makes me anxious but the people in class were nice and friendly. The workshop helped me prepare myself for various parts of applying for a job, preparing for a job interview and learning what would be expected of me in the workplace."*

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# A WORD FROM OUR MANAGER

As Sharehouse Youth Programs Inc comes into the 43th anniversary of its existence, this year has seen a change of leadership for the organisation as we welcomed Carol-lea Grange into the Property Administration Manager role and Janine Smith into the Program Facilitator role. It brings me an immense feeling of gratitude to have the opportunity to step into the Manager position, after my fourth year of service at Sharehouse Youth Programs Inc. I have seen the organisation flourish by adapting to new service agreements, funding bodies and welcoming new team members. Our organisation is wealthy with team members lived experiences, knowledge, varied skill sets and overarching commitment to helping the vulnerable young people of our service.

In March 2022, we gained funding for a new program called 'Step into Success' helping young people learn employability skills and find work. Our Facilitator Janine has developed an incredible program specially designed for young people who are at risk of homelessness to capture our large network of young people already in the service. This program is funded as a 12 month Ready for Work program by Department of Employment, Small Business and Training. Our youth workers provide wrap around supports for young people within the program who are experiencing homelessness through our Mobile Support Service.

*"In June 2022, there were 27,437 applications on the Social Housing Register (QCOSS, 2022)."*

Our crisis accommodation properties continued to be tenanted for the entire year, only being vacant for minimal timeframes for cleaning and repairs. We are seeing the effects of the housing crisis through the young people visiting our service on a daily basis. Our team is speaking with young people on healthy income streams, yet living in their cars as the rental market continues to tighten. We have less and less exits from our accommodation as our young people struggle to obtain long term housing in the private market or public system with longer waitlists than ever.

We couldn't have got through this year without our management committee continuing to give their time and energy into this wonderful organisation. Thank you Jeff, Ray, Jenny, Danielle, Letitia, Jesse, Deb, Clare, Caroline & Cherie. Sharehouse Youth Programs is richer for not only your knowledge and expertise but most importantly your passion for supporting young people. Lastly, I would like to thank Amanda Skinner for leading the organisation for the past 3 years and pass on well wishes.

We look to the future of Sharehouse Youth Programs Inc with endless possibilities and daring opportunities as we continue to adapt to the needs of the young people we support.

**LISA PYNE**  
MANAGER

# GOOD NEWS STORY



*"I was homeless, living in a motel with my 6 month old and I had no supports. Three days after I went into Sharehouse I got a phone call and was offered a property"*

*"My experience was great, better then I expected"*

*"When I came to Sharehouse I only had the clothes on my back, I treated it like my lifeline. Everyone was so nice even at my property inspections.*

*During the year, I had postnatal depression and Sharehouse referred me to services who provided specialised support. I wouldn't be where I am today without this help. I now have a private rental, a job and another baby"*



# STEP INTO SUCCESS



Commencing in April 2022, Step into Success helps young people aged between 15 - 25 years prepare for work and find jobs. During the course, young people learn a range of skills such as resume writing, interview skills, employability skills, communication, time management and problem solving. Sharehouse provides wrap around supports to assist young people to overcome any barriers to employment.

This program is funded by Department of Employment, Small Business and Training under the Skilling Queenslanders for Work initiative Ready for Work program.

Program Targets: 55% of participants will gain employment at the end of the 12 month project.

**18**

Number of participants who successfully completed the course from April - June 2022

**50%**

of these participants successfully gained employment after the course

*"I am more motivated to get up and get a job and get active"*



*"I was initially worried but quickly grew comfortable with the people and environment"*



*"Before Step into Success I was looking for work, was also lost on what to do and where to start"*



*"Class made me more confident and more motivated to find a job"*

a **YEAR** ago  
EVERY THING **WAS** DIFFERENT

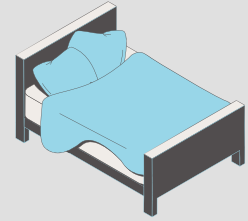
# SPECIALISED HOMELESSNESS SERVICES

115  
**CLIENTS**



1 out of 5 under 18 years

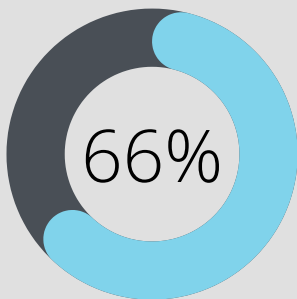
11,073  
bed nights



Aboriginal and/or Torres Strait Islander



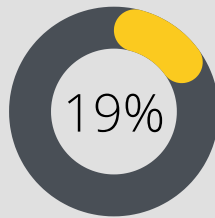
Culturally and Linguistically Diverse



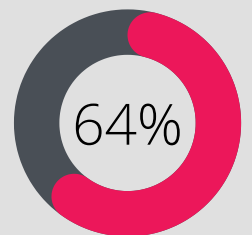
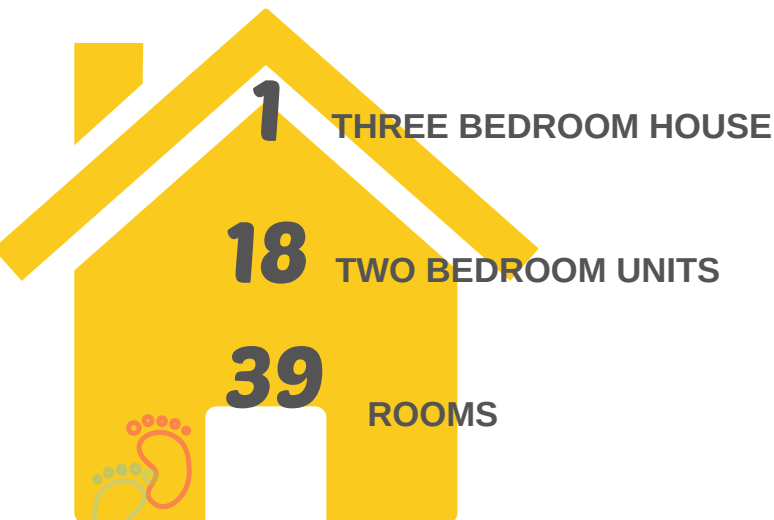
OF CLIENTS ARE IN A FAMILY GROUP. (INCLUDING COUPLES)

**AVERAGE LENGTH OF CRISIS ACCOMMODATION**

**143 NIGHTS**



OF CLIENTS DISCLOSED THEY WERE DIAGNOSED WITH A MENTAL HEALTH ISSUE PRIOR TO COMING TO SHAREHOUSE



OF CLIENTS WERE UNEMPLOYED PRIOR TO COMING TO SHAREHOUSE

# TREASURERS REPORT

The Financial affairs of Sharehouse have been monitored by the Management Committee throughout the current financial year and as the Audit Report indicates, Sharehouse Youth Programs Inc continues to maintain a healthy operating position.

## Summary of Audit Report

The 2021/2022 financial audit of Sharehouse Youth Programs Inc was prepared by Jessups Accountants & Business Advisors who will continue in this role.

In the opinion of the Management Committee:

- a) The accompanying accounts of the Association are properly drawn up so as to present fairly the financial position of the Association at 30 June 2022 and its results and cash flows for the year then ended in accordance with the applicable Australian Accounting Standards and the provisions of the Corporations Law.
- b) The report indicates that Sharehouse Youth Programs Inc is in a strong financial position and has the necessary funds to pay its debts as and when they fall due.

**JEFFREY PRINGLE**  
TREASURER

# OUR FUNDING BODIES

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Specialised Homelessness Services and Crisis Accommodation Program is funded by Department of Communities, Housing and Digital Economy.

Step into Success is funded as a Ready for Work program by Department of Employment, Small Business and Training.

*thank  
★ you ★*

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# OUR SUPPORTERS



OzHarvest rescue's food items from local supermarkets and redistributes them to those in need through various charity partners. Once again, this year we have teamed with OzHarvest to provide much need groceries and supermarket items to our clients.



The Good Box is a Social Enterprise that brings together Corporate and Community Partners to provide high quality gift boxes for people experiencing Homelessness. These boxes, including a personal note, are given to our clients when they need them the most.

# CHRISTMAS ACTIVITIES

In 2021, Sharehouse held its inaugural client Christmas party at the Kirwan Bowls club and set up a Christmas photo shoot for our young families and their children.



YOUR  
DREAM  
doesn't have an

**EXPIRY  
DATE**

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